

# How to Login to Your Member Dashboard

You will NEED to login to your dashboard before 8/31. It is important to not use the "vc." prefix in your USER ID.

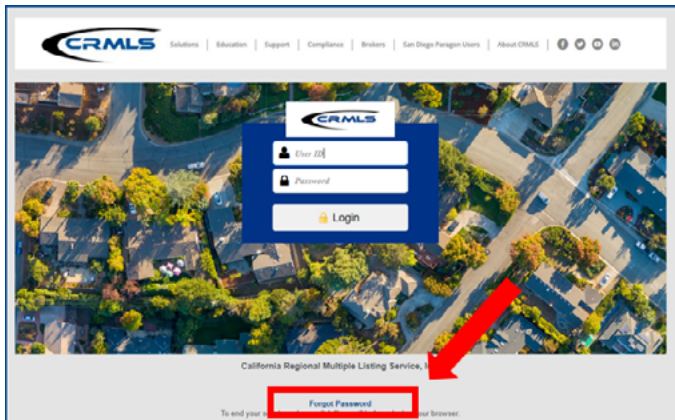
**UPDATE:** As of Monday, 8/31, users are reporting difficulty in logging into their member dashboards. CRMLS Customer Care is aware of the issue and working diligently to resolve it ASAP. Once login is fully functional, these are the steps you will need to take:

## STEP 1

Go to the CRMLS Dashboard login page at <https://dashboard.crmls.org>

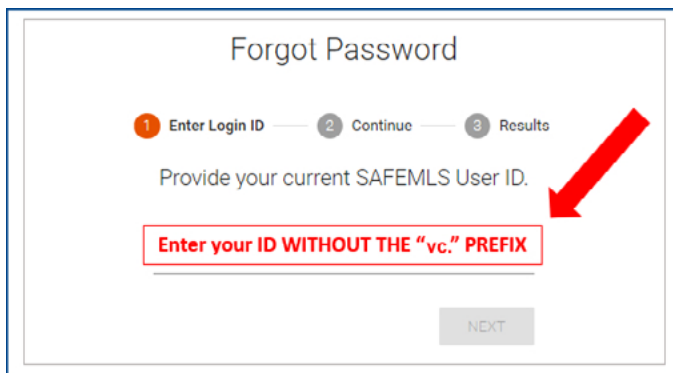
## STEP 2

Scroll down and click on "**Forgot Password**"



## STEP 3

Enter your **login ID WITHOUT THE "vc." PREFIX** and click "Next" to have the system send you a password reset email



## STEP 4

Click the link in the email and reset your password