



October 2020 Flex Upgrade update

Full details below

Hello! Here is the latest Flexmls update on what's new, what has been resolved, and what is almost here!

Your Resources

We've dedicated an entire webpage loaded with Flex Upgrade resources to help you get up to speed on the recent updates to your MLS system. From FAQs to help documents, your [Flex Upgrade Resources Center](#) will provide you with information you need.

Resolved/In Progress

Here is a guide to issues that have been recently resolved or that we are still working on:

- **RESOLVED** – CMA 1 Line report has been reformatted for better readability
- **RESOLVED** – Listings with missing Selling Agent information have been filled
- **RESOLVED** – Lot Size SqFt has been added back in to all listings
- **IN PROGRESS** – Realist Bath information is incorrect
- **IN PROGRESS** – Year Built cannot be edited when New Construction is set to Yes
- **IN PROGRESS** – Listings that were active prior to the Upgrade are missing the listing date
- **IN PROGRESS** – Some search fields are missing when “All MLSs” are chosen for search
- **IN PROGRESS** - City and Area naming difference between Flex Systems & Data Shares are causing search issues and appear as missing listings

Reminder: MLS Connect Tip and zipForm ML Number Handling Update.

zipForm and its MLS Connect product are unable to handle ML numbers with hyphens. Your upgraded system assigns ML numbers with hyphens to listings.

Thankfully, there's an easy work-around for this! Simply put quotation marks around your ML#. For example, the ML# P0-2200012345 should be expressed in zipForm as "P0-2200012345" – quotation marks included. This is a temporary fix until the vendor resolves the issue completely.

Features scheduled for the near future

- Video and Virtual Tour user interface enhancement scheduled for 10/21 – [click here for more info](#)
- Auto Sell System
- Land Lease Expiration Year Implementation

We look forward to continuing to bring you improvements that will enhance your business goals. If you are unable to find answers to your questions on the [Flex Resources page](#), you can reach out to CRMLS Customer Care 7 days a week by visiting [CRMLS.org/support](https://www.crmls.org/support).

Support

We've got you covered. If you are in need of technical support, please click the button below to submit a support request. A California Regional MLS customer care representative will be happy to assist you during regular business hours.

[Get Help](#)

Education

We've got resources. CRMLS offers classroom training and online videos, webinars, and text reference guides to educate you on the products and services available to you. Click the button below to visit the CRMLS training center.

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