



## eCONNECT



The latest news and updates on MLS tech and services.

## System update goes into effect Monday, 12/7

### Temporary Hold leniencies will be lifted

Nicole,

When CRMLS upgraded your Paragon system, we added new statuses. One of the new statuses is the **Hold** status, which allows you to temporarily remove your listing from an "Active" status without having to cancel it.

[Click here to learn more about the Hold status in CRMLS Paragon.](#)

When you enter a listing in the **Hold** status, you must also select a Hold Activation Date. This is the date on which the Hold listing automatically moves to a status of Active.

To help ease the transition into using new statuses, CRMLS has not been automatically moving Hold listings into Active status.

However, to preserve the integrity of CRMLS Paragon data, **Hold listings past their Hold Activation Date will automatically become Active on Monday, December 7<sup>th</sup>.**

In addition, from December 7<sup>th</sup> onward, Hold listings will begin to activate on their Hold Activation Dates.

Thank you for your continued support.

California Regional MLS

\*Visit the [CRMLS COVID-19 Resources page](#) for up-to-date information affecting the real estate industry.

## Support

We've got you covered. If you are in need of technical support, please click the button below to submit a support request. A California Regional MLS customer care representative will be happy to assist you during regular business hours.

[Get Help](#)

## Education

We've got resources. CRMLS offers classroom training and online videos, webinars, and text reference guides to educate you on the products and services available to you. Click the button below to visit the CRMLS training center.

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