



FAQs: Coastal Mendocino AOR

1. What change is taking place?

As of December 1, 2021, Coastal Mendocino AOR (CMAR) will be a participating Association with California Regional MLS (CRMLS). CMAR members will gain additional benefits from this transition, including education options, support channels, and dedicated broker services – all as part of their MLS dues with no additional costs. If you're a CMAR member, we encourage you to read this [Welcome Kit](#) we created to help get started with your new MLS! For more info about CRMLS in general, visit [CRMLS.org](https://www.crmls.org).

2. Do my MLS ID and password remain the same?

Yes.

3. Will the fields I see in Flexmls stay the same?

Yes.

4. Will I need to edit or update my active/pending listings?

No. This transition will be seamless for you.

5. Will there be any differences with the property types?

No.

6. Will the lockbox system (Supra) remain the same?

Yes.

7. Will all of my clients remain in the Flexmls system?

Yes.

8. Will I have to do anything with my saved searches or subscriptions?

No.

9. Does anything change with our MLS Rules?

Yes. As of December 1, 2021, the [CRMLS Rules and Regulations](#) and [Citation Policy](#) will be in effect for CMAR members. There are some differences between the new Rules and Citation Policy and the ones CMAR used before 12/1/2021. Our Compliance team will provide training and resource material to clarify. We will not begin enforcing the CRMLS Rules until we have completed significant training for CMAR members. Watch for news about our training events soon.

10. Will the products that I get through my MLS stay the same?

Yes, with one exception. For most of you, the transition does not affect the selection of products you can currently access; however, for those of you who use ParcelQuest, that product will retire in January 2022.

We plan to roll out a selection of additional MLS technology offerings through the CRMLS Dashboard soon. Stay tuned for more info!

11. Will I still reach out to my AOR for member assistance?

Yes, your AOR will remain a great resource for membership inquiries.

12. What are some things I should call CRMLS about?

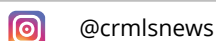
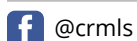
CRMLS is happy to help with MLS system-related questions, product questions, or any other technical needs related to your MLS services. If you have a question about the inner workings of your Flex system, we're here to support you.

13. What CRMLS phone number I should call?

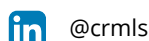
The CRMLS Customer Care phone number is (800) 925-1525. You can also chat with a representative or submit a ticket online by visiting [CRMLS.org/Support](https://www.crmls.org/Support).

14. Where can I find information and updates related to this transition?

We have created a dedicated [resource center](#) for CMAR members. As we have more info to release, we'll send you update emails and add relevant news to this center.



| 800.925.1525



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