



On 2/22, your MLS transitions to CRMLS Matrix

Read below for a full timeline, downtime info, and more resources

Next month, you and all other High Desert AOR members will move from your current Rapattoni MLS system to CRMLS Matrix. At **5 PM on Monday, 2/21**, High Desert Rapattoni will go into Read-Only mode, disabling the ability to add or edit listings. Your new Matrix system will go live at **8:30 AM on Tuesday, 2/22**, after which you will no longer have access to Rapattoni.

The new Matrix system will bring you a new dashboard, improved MLS functionality that differs from what you're used to, several new or different listing input fields in your MLS, and many other positive changes.

Fortunately, you can take steps today to make this transition smooth. You can create your CRMLS Dashboard login in advance by following instructions available in CRMLS's [High Desert Resource Center](#). This center also contains more resources, information, and updates.

Starting on **Monday, 2/7**, you will also have pre-release access to your new Matrix system. We encourage you to use this time to make sure you have your system set up exactly how you want it: verify that your contacts and saved searches came in correctly from Rapattoni, configure your preferences, and start learning about how to use CRMLS Matrix.

As the changeover approaches, we will provide you with more support and information, including:

- Frequent updates to our dedicated [High Desert Resource Center](#)

- Scheduled webinars on the new system
- Broker outreach and special, broker-only presentations
- Knowledgebase articles and FAQs
- Multiple communications with reminders, instructions, and links to these resources

We're looking forward to bringing you the new CRMLS Matrix system!

Thank you for your continued support.

California Regional MLS

We've Got You Covered

EDUCATION

CRMLS offers a variety of resources to educate you on our products and services. Click above to visit the CRMLS training center.

SUPPORT

If you need MLS support, please click above or call us at (800) 925-1525. Our Customer Care team will be happy to assist.

COMPLIANCE

We keep your listing data safe, clean, and accurate. Click above to chat live with a CRMLS Compliance representative.

CRMLS Product Discovery Tool

Build out your tech toolbox with these CRMLS products
- all available at no extra cost.

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