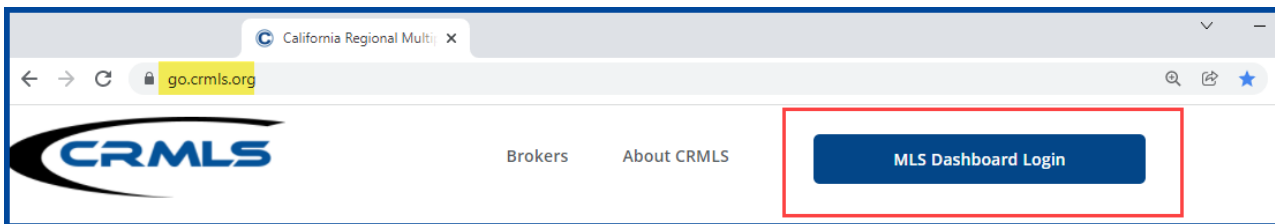


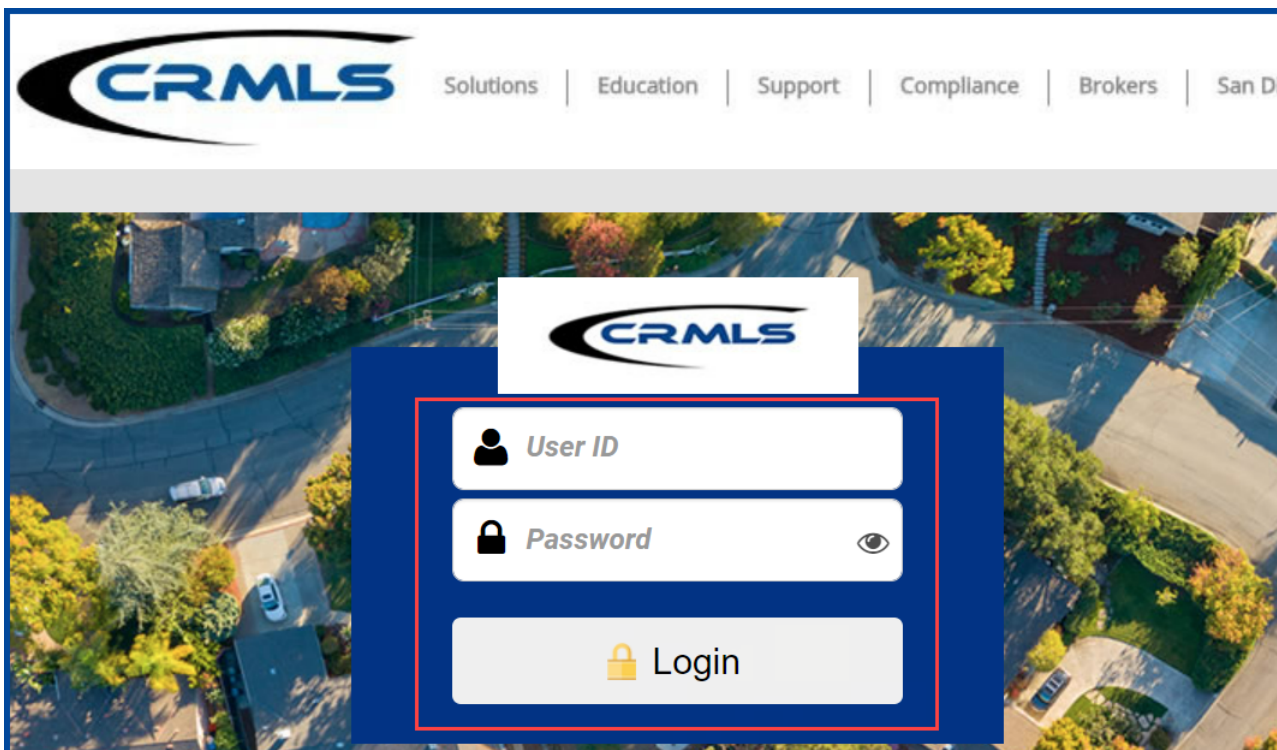
High Desert Members:

Prepare for Your New CRMLS Matrix System by Accessing Your Dashboard Now

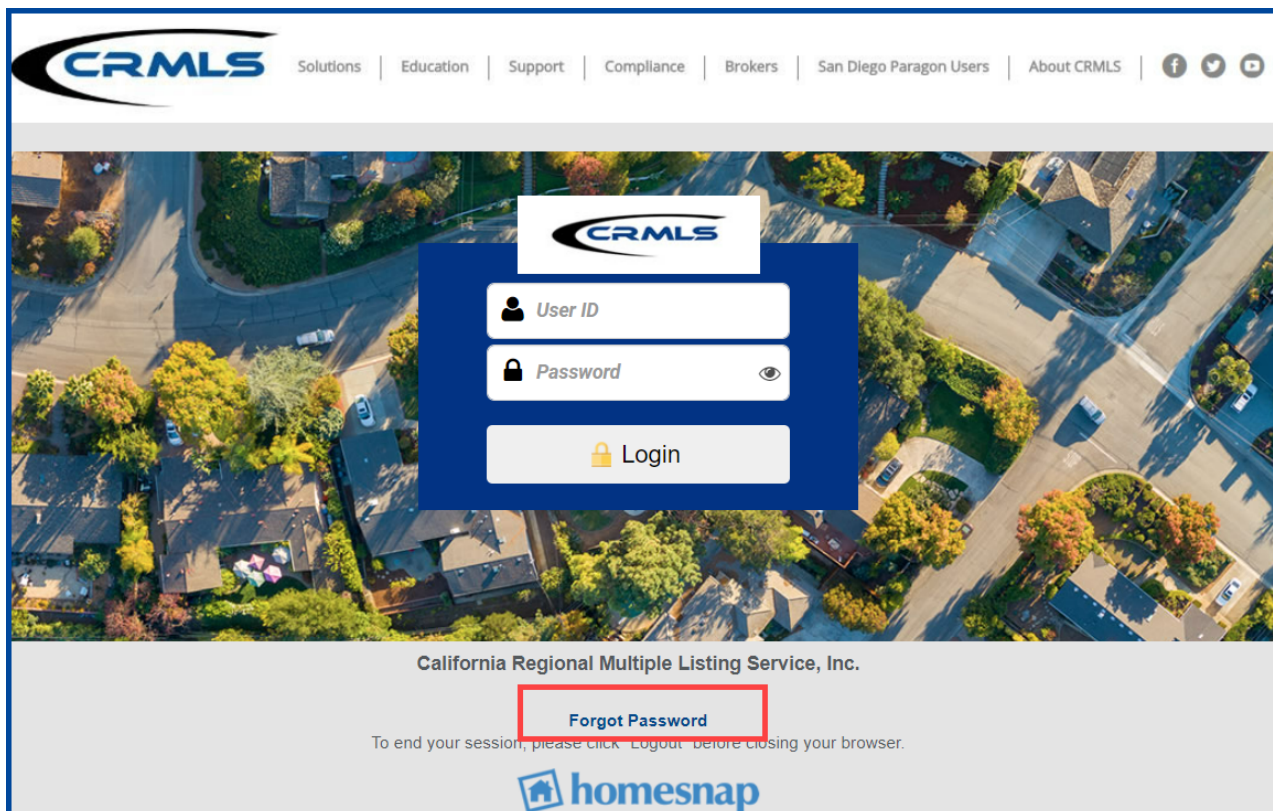
Visit our website, <https://go.crmls.org/> and click on the **MLS Dashboard Login** button.



If you have used the CRMLS Dashboard before, enter the same **username** and **password** you've been using and click on the **Login** button.

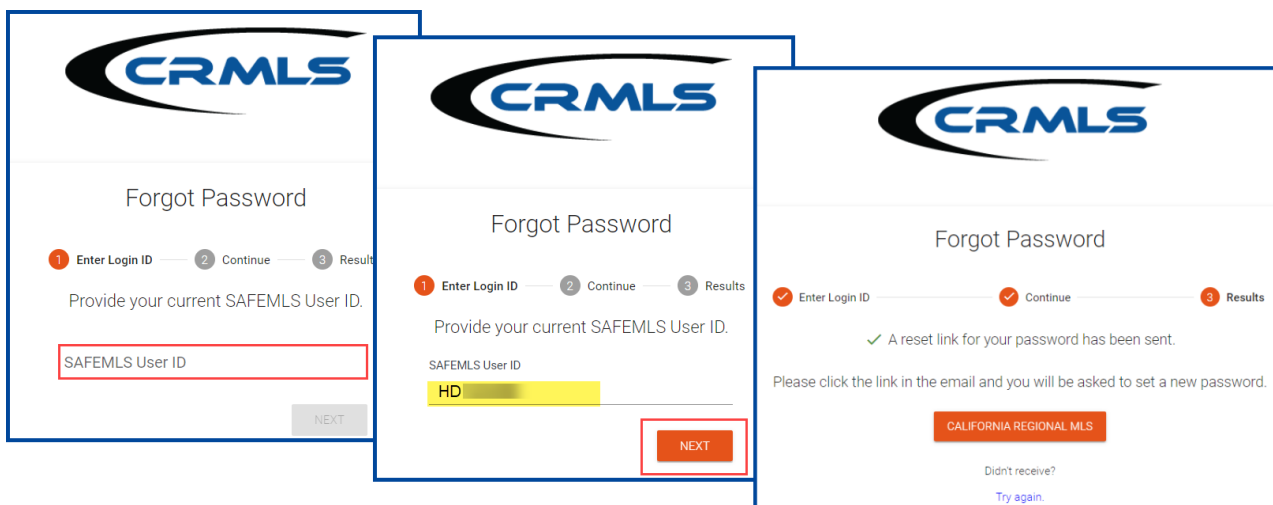


If you have not used the CRMLS Dashboard before, **scroll down** and click on **Forgot Password**. If you have not used the CRMLS Dashboard before, scroll down and click on Forgot Password.



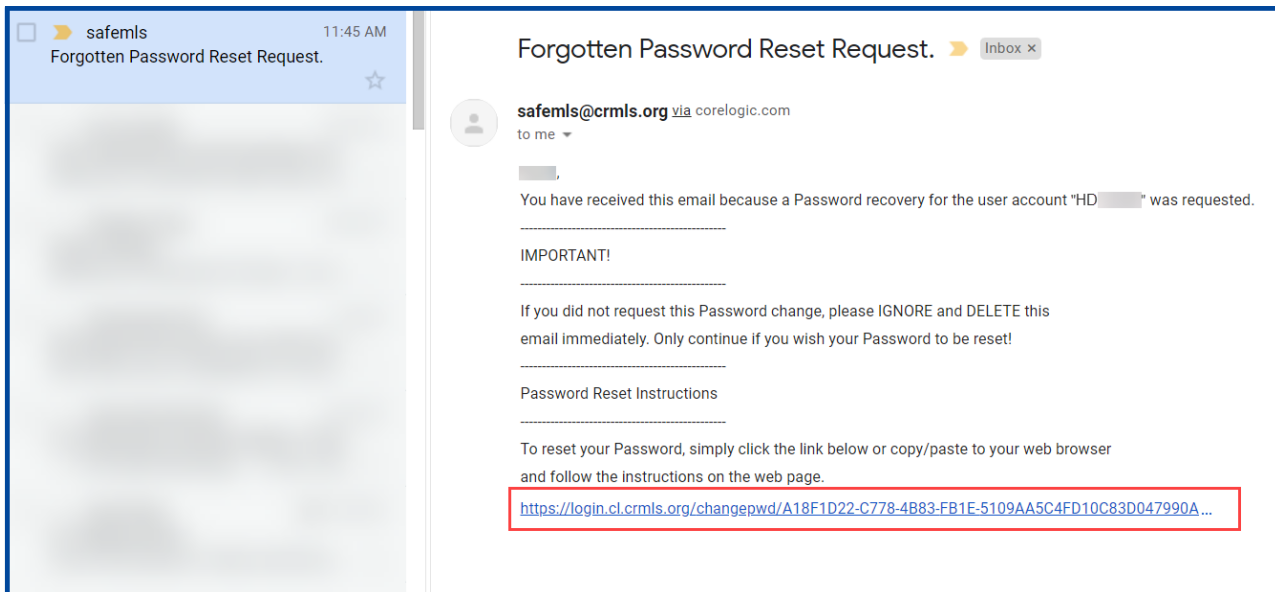
The image shows the CRMLS Dashboard login page. At the top is a navigation bar with links: Solutions, Education, Support, Compliance, Brokers, San Diego Paragon Users, and About CRMLS. Below the navigation bar is a large aerial photograph of a suburban neighborhood. Overlaid on the photo is a blue login form with the CRMLS logo at the top. The form contains two input fields: 'User ID' with a person icon and 'Password' with a lock icon and an eye icon to toggle visibility. Below these fields is a 'Login' button with a lock icon. At the bottom of the page, there is a red box around the 'Forgot Password' link. Below this link is a small text line: 'To end your session, please click "Logout" before closing your browser.' and the homesnap logo.

On the “Forgot Password” screen, enter your Rapattoni username PLUS an “**HD**” prefix. For example, if your Rapattoni username is 12345, your CRMLS Dashboard username will be HD12345.



The image shows three sequential screenshots of the CRMLS Dashboard 'Forgot Password' process. The first screenshot shows the 'Forgot Password' screen with a progress bar indicating three steps: 1. Enter Login ID, 2. Continue, and 3. Results. The first step is active, and the user is prompted to 'Provide your current SAFEMLS User ID.' A red box highlights the input field where the user enters their SAFEMLS User ID. The second screenshot shows the same screen, but the user has entered 'HD' followed by a masked password. A red box highlights the 'NEXT' button. The third screenshot shows the 'Results' step, where a green checkmark indicates that a reset link has been sent. The text says: 'A reset link for your password has been sent. Please click the link in the email and you will be asked to set a new password.' A red box highlights the 'CALIFORNIA REGIONAL MLS' button. Below this button is a link that says 'Didn't receive? Try again.'

The system will send an email with password reset instructions to the address you have on file with your MLS.



Follow the prompts to reset your password and create a new one.

The left screenshot shows the 'Change Password' form with the CRMLS logo at the top. Below the logo is the title 'Change Password'. There are two steps: '1 New Password' and '2 Results'. The 'New Password' step is active. It shows 'Your MLS login ID: HD [redacted]'. Below this is a blue box with the text: 'Passwords must be between 8 and 12 characters in length, containing at least 7 letters and at least 1 number.' There are two input fields: 'New Password' and 'Password Confirmation', both with red boxes around them. A 'NEXT' button is at the bottom right. At the bottom, it says 'For added security, passwords are checked for breaches against haveibeenpwnd.com'.

The right screenshot shows the 'Change Password' form with the CRMLS logo at the top. Below the logo is the title 'Change Password'. There are two steps: '1 New Password' and '2 Results'. The 'Results' step is active, indicated by a green checkmark. It shows 'Your new password has been set successfully!'. At the bottom, there is an orange button that says 'CALIFORNIA REGIONAL MLS'.

For security purposes, as of now, the CRMLS Dashboard does not save your username or password. This is a workflow change for you! Be sure to save your MLS username and password in a safe place that only you can access.

Your Dashboard

- Click on the **Matrix icon** in the upper right corner to access your MLS system.
- **CRMLS Additional Products** has vast array of additional product solutions included at no additional cost. [Click Here](#) to learn more about each product.
- **CRMLS Resources** is your quick connection to Education, Support, Compliance resources, our Social Media sites and so much more.



Until 2/22/2022, you will still add and edit listings through your current Rapattoni system with your existing username and password. Starting on Monday, 2/14/2022, you will have pre-release access to the new Matrix system. We encourage you to use this time to make sure you have your system set up exactly how you want it: verify that your contacts and saved searches came in correctly from Rapattoni, configure your preferences, and start learning about how to use CRMLS Matrix.