



What to do before your MLS system upgrade next month

Create your new login, explore our Glendale Resource Center, and more

On **April 26, 2022**, all Glendale AOR members will move from the current Rapattoni MLS system (also called "i-Tech") to **CRMLS Matrix**. With this transition, you will gain a new MLS system with updated functionality and design, access to the CRMLS Dashboard, new products, and many other improvements.

Your #1 action item

- [Create your Matrix Dashboard login](#) before 4/26. Use your current i-Tech Agent ID as your username and click on "Forgot Password" to get started.

Other important action items

- Visit your [Glendale Resource Center](#) for updates and information, including a list of potential "pain points." **We are confident that your new system will improve your MLS experience.** Even so, any upgrade this extensive will involve growing pains.

Potential Pain Points

- Attend a Matrix intro webinar for Glendale members on **Thursday, 4/21 @ 2 PM PT**. Registration is free, so sign up ASAP.

Register Now

- [Look through this YouTube playlist](#) of our Matrix classes and find even more tips in our [Knowledgebase](#).

Reminder: Your upgrade timeline

- **Matrix pre-release period:** Starting **Tuesday, 4/12/22**, you will have access to a demo version of CRMLS Matrix. In this demo, you can verify your saved searches and contacts, configure your user experience, and get familiar with Matrix workflow. Until the full launch, you will still add and edit listings in Rapattoni.
- **Rapattoni read-only mode:** On **Monday, 4/25 at 5 PM**, we will disable the ability to add and edit listings in Rapattoni. This "read-only" period allows our technical staff to take a "snapshot" of your data in Rapattoni and move it to Matrix all at once.
- **Rapattoni retirement + Matrix launch:** On **Tuesday, 4/26 at 8:30 AM**, all Glendale members can start logging into the full version of CRMLS Matrix. We will retire Rapattoni at the same time.

We're looking forward to bringing you the new CRMLS Matrix system!

Thank you for your support.

California Regional MLS

We've Got You Covered

EDUCATION

CRMLS offers a variety of resources to educate you on our products and services. Click above to visit the CRMLS training center.

SUPPORT

If you need MLS support, please click above or call us at (800) 925-1525. Our Customer Care team will be happy to assist.

COMPLIANCE

We keep your listing data safe, clean, and accurate. Click above to chat live with a CRMLS Compliance representative.

CRMLS Product Discovery Tool

Build out your tech toolbox with these CRMLS products
- all available at no extra cost.

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