



Take steps today to prepare for the upgrade on 4/26

We're offering no-cost webinars, resources, and more

On **April 26, 2022**, all Glendale AOR members will move from the current Rapattoni MLS system (also called "i-Tech") to **CRMLS Matrix**. Your new system will improve many aspects of your MLS experience, including access to the CRMLS dashboard, new products, updated functionality and design, and more.

Make sure you have access on 4/26

- [Create your Matrix Dashboard login](#). You need this login to access your new MLS system on 4/26. Use your current i-Tech Agent ID as your username and click on "Forgot Password" to get started.

Get the information you need

If you haven't already done so, bookmark this page:

Glendale Resource Center

We want to be transparent that, although this new system will improve your MLS experience, upgrades this extensive always involve change. Recent additions include:

- [A side-by-side comparison of i-Tech fields and Matrix fields](#)
- [A list of potential "pain points"](#)
- [Upgrade FAQs](#)
- [Our YouTube playlist of Matrix classes](#)
- [Even more in our Knowledgebase](#)

Attend a no-cost webinar on your new system on **Thursday, 4/21 @ 2 PM PT**. Registration is free, so sign up ASAP.

Register Now

Mark your calendars

- **Matrix pre-release period:** Starting **Tuesday, 4/12/22**, you can access a demo version of CRMLS Matrix. In this demo, you can verify your saved searches and contacts, configure your settings, and learn the Matrix workflow. Until the full launch on 4/26, you will still add and edit listings in Rapattoni.
- **Rapattoni read-only mode:** On **Monday, 4/25 at 5 PM**, we will disable the ability to add and edit listings in Rapattoni. This "read-only" period allows our technical staff to capture and move your Rapattoni data to Matrix.
- **Rapattoni retirement + Matrix launch:** On **Tuesday, 4/26 at 8:30 AM**, all Glendale members can start logging into the full version of CRMLS Matrix. We will retire Rapattoni at the same time. You will need your [Dashboard login](#) to access your MLS.

We're looking forward to bringing you the new CRMLS Matrix system!

Thank you for your support.

California Regional MLS

We've Got You Covered

EDUCATION

CRMLS offers a variety of resources to educate you on our products and services. Click above to visit the CRMLS training center.

SUPPORT

If you need MLS support, please click above or call us at (800) 925-1525. Our Customer Care team will be happy to assist.

COMPLIANCE

We keep your listing data safe, clean, and accurate. Click above to chat live with a CRMLS Compliance representative.

[CRMLS Product Discovery Tool](#)

Build out your tech toolbox with these CRMLS products
- all available at no extra cost.

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