



Please review the new changes to the CRMLS Rules and Citation Policy

These changes are effective immediately

Effective June 1, 2023, the CRMLS Rules and Citation Policy have been updated and published on the [Compliance page](#) of the CRMLS website.

We encourage you to review the two-page summary of the rules here.

The changes include:

Citation Policy Changes:

- Revised Warnings: Violations of Rules 7.2 (Duplicate Listing Entry), 7.6 (Improper Classification of Property Type), 11.5(c) (Untruthfulness/Misrepresentation in Media) and 12.5 (Misuse of Public Remarks) will now receive a Warning prior to the issuance of a Citation.
- Numbering changes: Violations of Rule 12.16 (Misuse of MLS Data on the Internet; Violation of IDX Rules) will now be processed under the Rule's new designation 19.2. Violations of Rule 19 (Misuse of MLS Data on the Internet; Violation of VOW Rules) will now be processed under the Rule's new designation 19.3.

Rules and Regulation Changes:

- New sections have been added for: Registered Listings, MLS Data Use
- Relocated all participant data use rules into Rule 19
- Expanded access to MLS by relocating the Participant Definition Rule to Rule 19
- Timeframe for submitting a seller's instruction to not include photos in a listing has been revised to two (2) days
- Mandatory Hearing for Multiple Citations rule will be revised to remove distinctions between Subscriber and Participant

Additional resources are available here:

[CRMLS Compliance FAQs](#)

[CRMLS Rules and Regulations](#)

Please familiarize yourself with the new rules as soon as possible.

Thank you for your continued support.

California Regional MLS

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EDUCATION

CRMLS offers a variety of resources to educate you on our products and services. Click above to visit the CRMLS training center.

SUPPORT

If you need MLS support, please click above or call us at (800) 925-1525. Our Customer Care team will be happy to assist.

COMPLIANCE

We keep your listing data safe, clean, and accurate. Click above to chat live with a CRMLS Compliance representative.

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