



eConnect

The latest news and updates on
MLS technology and services.

Please be aware of illegal price gouging in times of emergencies

Read below for more details on what you can do

As the situation with the fires across southern California develops, CRMLS is committed to helping the affected communities and all those who have been otherwise impacted. As an MLS, we are responsible for ensuring property data is not just compliant with our own policies but also with state law. Therefore, we'd like to take a moment to discuss price gouging, as described in California Penal Code section 396.

Put simply, **PEN 396 prohibits the increase of rental prices by more than 10% during times of emergency.** We have been contacted by the state attorney general inquiring about the penalties resulting from violation of the price gouging rules. CRMLS is unapologetic about our support of the law.

You can find more information about price gouging [in this FAQ](#) and see what areas are under price gouging protection [here](#).

It's important to remember that in the face of disasters we are all united as Californians and as neighbors. We're all in this together, so let's all do what we can with what we have to help. Thank you all for your support and please continue to stay safe.

We've Got You Covered

Education

CRMLS offers a variety of resources to educate you on our products and services. Click above to visit the CRMLS training center.

Support

If you need MLS support, please click above or call us at (800) 925-1525. Our Customer Care team will be happy to assist.

Compliance

We keep your listing data safe, clean, and accurate. Click above to chat live with a CRMLS Compliance representative.

We Want to Hear From You!

Send any feedback about your CRMLS user experience to feedback@crmls.org



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