



Following clarification from CoStar, CRMLS users can resume utilizing CoStar media, including Matterport tours or floor plans, in their listings

Further clarification below

Preview:Recipient:Name,

Following yesterday's message regarding Matterport virtual tours and floor plans, CoStar confirmed that neither CoStar's terms nor Matterport's terms require CRMLS users to remove their CoStar media including Matterport videos and floor plans from their CRMLS listings, and that CRMLS members may continue to input such media into CRMLS.

We apologize for any frustration or confusion this may have caused.

California Regional MLS

We've Got You Covered

Education

CRMLS offers a variety of resources to educate you on our products and services.

Click above to visit the CRMLS training center.

Support

If you need MLS support, click above or call us at (800) 925-1525. Our Customer Care team is here to help.

Compliance

We keep your listing data safe and accurate. Click above to chat live with a CRMLS Compliance rep.

KNOWLEDGEBASE

Search Articles by MLS System

Find step-by-step guides, answers to your questions, and updates specific to your MLS system.

Visit Knowledgebase

We Want to Hear From You!

Send any feedback about your CRMLS user experience to **feedback@crmls.org**











909.859.2040 15325 Fairfield Ranch Road, Suite 200, Chino Hills CA 91709

Copyright © 2025 CRMLS. All rights reserved.

<u>Unsubscribe</u> | <u>Privacy Policy</u> | <u>Get in touch</u>