



eConnect

The latest news and updates on
MLS technology and services.

Adding an extra layer of security to your MLS platform

See below for what this means and how to prepare

Preview:Recipient:Name,

Reliability, transparency, and most importantly enhanced security of your MLS account are among CRMLS's core responsibilities. To keep up with modern online safety standards, **we are introducing [multifactor authentication \(MFA\)](#) beginning Wednesday, January 7, 2026**. MFA is a security process that requires two or more forms of verification to access an account.

Why we're making this change:

Cybersecurity threats continue to grow, and protecting your account is our top priority. MFA is one of the most effective ways to safeguard your login information and data.

What happens on 1/7:

- The gradual MFA rollout for CRMLS users begins
- When you log in to your MLS at some point after 1/7, you'll be prompted to set up MFA
- Following the prompt, you will receive a one-time code via email or text, or set up a passkey
- Use your regular login credentials plus the additional code to access your account

What you need to do now:

No action is required until 1/7, however we strongly encourage that you log in to your MLS account before the launch date to confirm that your email address and cell phone number are up to date and accurate to receive your

one-time code.

If you don't receive a one-time code when attempting to log in:

Please contact [CRMLS Customer Care](#) at (909) 825-1525 as they can verify that the email address and mobile number in your account are correct.

We thank you for your continued support.

California Regional MLS

We've Got You Covered

Education

CRMLS offers a variety of resources to educate you on our products and services. Click above to visit the CRMLS training center.

Support

If you need MLS support, please click above or call us at (800) 925-1525. Our Customer Care team will be happy to assist.

Compliance

We keep your listing data safe, clean, and accurate. Click above to chat live with a CRMLS Compliance representative.

We Want to Hear From You!

Send any feedback about your CRMLS user experience to feedback@crmls.org



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